

## WEEKLY UPDATE

Coordinated Care Initiative Outreach Weekly Update

### Events This Week in CCI Outreach

Would you like to have a CCI presentation for your staff or organization? [Fill out this form](#) and let us know!

Are you or your agency doing outreach about the CCI and want to see it featured in the Weekly Update? Email us at [info@calduals.org](mailto:info@calduals.org) - we'll include it!

### Many Learn About Cal MediConnect at UDW Meeting in San Diego



- **8/14** - About 300 UDW care providers had the opportunity to learn more about the CCI at a booth set up at the **UDW quarterly meeting**. CCI fact sheets in English, Spanish, Tagalog, Vietnamese and Arabic were available so caregivers could share that information with their IHSS recipients.



### Riverside / San Bernardino Counties

- **8/12 - UDW staff** learned more about Cal MediConnect during a CCI training. Staff members learned about the importance of transportation benefits and about how a plan's care coordinator facilitates communication between doctors and other care providers to provide better services.



### Santa Clara County

- **8/12 - St. John's Lutheran Church in Sunnyvale** hosts a weekly Second Harvest Food Bank Senior Brown Bag pick up day. This past week, CCI educators shared important information with attendees. Fliers available in English, Vietnamese, Chinese, and Spanish sparked questions and discussion about the coming changes for Medi-Cal and Medi-Medi beneficiaries in Santa Clara county.

## Other Recent Events



### Statewide

#### Healthy Aging Fair in Alameda County

**8/6 -** Hundreds of seniors from across the East Bay bussed in to take advantage of the free health screens, important information, and fun activities available at the **13th Annual Healthy Aging Fair** at Chabot College in Hayward, organized by the Alameda County Area Agency on Aging (AAA). Volunteers provided free BMI and blood pressure evaluations, talks about proper nutrition, and valuable information about the CCI and other health care changes.

- **8/14** - In the first of a series of **webinars** sponsored by the **California Medical Association (CMA)**, their physician membership had the opportunity to hear updates and general information on the CCI from advisor Jane Ogle. The series will continue weekly and is open to all CMA members.
- **8/14** - At the August conference put on by **HealthCare Partners**, one of the afternoon breakout sessions focused on the CCI and Cal MediConnect. Participants came to the La Jolla-based conference from all of the Western states, with a large concentration of attendees coming from Southern California, including four of the active CCI counties. The majority of attendees were staff members including managers and analysts, who are key players in ensuring providers and beneficiaries are up to date on the new health care choices.

### **Los Angeles County**

- **8/13** - In partnership with **MedPoint Management**, attendees at the **Health Care LA (HCLA) IPA Operations Meeting** learned more about Cal MediConnect. The lunch and learn event featured an overview presentation on the CCI, which was followed by a Q&A session in which plan representatives from **L.A. Care**, **Care1st** and **Molina** provided insight about the programs at the operational level. With over 80 members in attendance, the event was a valuable venue for attendees to gain insight and receive answers to their questions.
- **8/13** - In collaboration with **Care1st**, residents at the **Paramount Senior Citizens' Center** learned about the CCI. This presentation was made concurrently in English and Spanish and about 50 people attended. After the presentation, participants had the chance to have questions answered and concerns addressed.
- **8/13** - In collaboration with **Care1st**, a CCI presentation was provided in **English, Cambodian and Mandarin** at **Casa La Merced Senior Housing** in the city of Montebello, with interpreters present. With over 15 dual beneficiaries in attendance, this presentation was extremely welcomed and many questions were answered. Participants also had the chance to ask questions and received informational fliers following the presentation.
- **8/13, 8/14** - Dual beneficiaries and people with Medi-Cal only at **Menorah Housing** had their questions about benefits and enrollment answered during presentations at two of their locations - in Culver City and Beverly Hills (accompanied by Farsi interpreters). The presentations clarified details about Cal MediConnect and MLTSS.

### **Riverside / San Bernardino Counties**

- **8/16** - IHSS caregivers at the **UDW quarterly meeting** participated in a CCI overview and learned about its impact on their clients. Over 150 people attended, many of whom stopped by the CCI information booth to pick up fact sheets so they could share information with the people they serve.

### **San Diego County**

- **8/11 and 8/14** - Residents at **San Diego Interfaith Housing Assistance** participated in two consumer presentations at two different senior complexes. Both well-attended groups consisted mostly of Medi-Medi residents. The consumers were excited to hear about the additional transportation benefits, along with all other information in their primary language. (A Mandarin interpreter was also present).
- **8/14** - Staff members at **Oak Park Ranch Library** participated in a training about the CCI. The staff members saw the importance of the training and requested more literature for their patrons. Fliers on the CCI were also made available at their community boards.
- **8/14** - **Foundation for Senior Care** received a staff, advocate and consumer presentation on the CCI, with an emphasis placed on Cal MediConnect's vision, transportation and care coordination benefits, along with enrollment procedures and the timeline. Consumers were concerned about limitations to computers and internet access. In response, fact sheets were distributed that contained information about finding providers and lists of phone numbers to local organizations, HICAP, Health Care Options and Ombudsman.



## Looking Ahead

\*\*\*All our outreach activities, including private events, are listed in this Update. Please email us for inquiries about attending an event that isn't linked.\*\*\*

### Statewide

- 8/21 - [Telephone Town Hall Meeting](#) - Intended for people who have received their second (60-day) notices, Guidebook and Choice Book. If you don't receive a reminder call on August 19, listen in via the internet for free. Follow the link above - public event

### Alameda County

- 8/20 - Alameda AAA Nutrition Program Staff
- 8/21 - CVH Home Health

### Los Angeles County

- 8/18 - Covenant Care presentation at Catered Manor in Long Beach
- 8/19 - [AppleCare presentation at Paramount Senior Center](#) (English/Español) - public event
- 8/20 - [AppleCare presentation at Willowbrook Senior Center](#) - public event
- 8/20 - [LA CCI Stakeholder Workgroup](#) - public event
- 8/27 - Casa La MercedSenior Housing in Montebello
- 8/27 - Pacific IPA in El Monte
- 8/28 - Care1st at Resource Center in Huntington Park
- 8/30 - St. Thomas Aquinas Church in Monterey Park
- 9/4 - Midnight Mission in Downtown Los Angeles

## Riverside / San Bernardino Counties

- 8/16 - UDW quarterly meeting presentations to IHSS care provider members.
- 8/28 - Braswells Community Convalescent Center staff training
- 9/13 - [Inland Empire Disability Resources Expo](#) (public event, with registration)
- 9/20 - UDW quarterly care provider meeting and CCI informational booth

## San Diego County

- 8/19 - Southern Indian Health Council staff training
- 8/29 - Linda Vista Library staff training
- 9/3 - UDW monthly consumer presentation
- 9/3 - San Diego Interfaith Housing Assistance presentations for consumers
- 9/5 - [Living Lively Expo](#)
- 9/16 - La Mesa Senior Center presentation
- 9/19 - UPAC member presentation to Spanish and Filipino consumers

## San Mateo County

- 9/17 - Presentation to Senior Coastsiders

## Santa Clara County

- 8/19 - Trinity Church of Sunnyvale - Second Harvest Food Bank Brown Bag
- 8/20 - Health Trust Senior Peer Advocates (SPA)
- 8/29 - Santa Clara County Behavioral Health
- 9/22 - Shorebreeze Apartments - A Mid Pen Property
- 9/23 - Grinztion Terrace - A Mid Pen Property
- 9/24 - Monte Vista Terrace - A Mid Pen Property
- 10/12 - [Day on the Bay, A Multicultural Festival with Community and CCI resource booths, sponsored by Supervisor Dave Cortese & Santa Clara County Parks](#)
- 10/18 - [Open Air Health Fair sponsored by Health Trust](#)

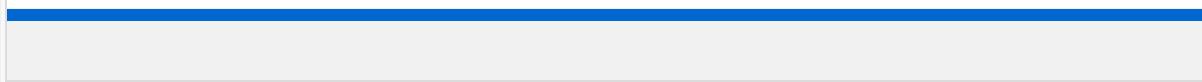
Doing an event on the CCI? Let us know! Email [info@calduals.org](mailto:info@calduals.org) and put "Weekly Update" in the subject line.



## New This Week

### Updates to CalDuals

- A new **Enrollment Issues Tracker** is available on the [Enrollment Information](#) page.



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[www.CalDuals.Org](http://www.CalDuals.Org)