# California’s Coordinated Care Initiative Monthly Update.

# February 2017.

This update includes important program updates and recent outreach events about the Coordinated Care Initiative (CCI) in all seven participating CCI counties.

## Important Announcements and Updates.

DHCS Releases HRA Workgroup Recommendations.

This month, DHCS released the [Cal MediConnect HRA Workgroup: Summary of Recommendations](http://www.calduals.org/2017/02/16/cal-mediconnect-hra-workgroup-summary-of-recommendations/). This report is part of DHCS’s strategy to improve dual eligible beneficiaries’ access to LTSS. DHCS convened a workgroup to create standardized LTSS referral questions for all Cal MediConnect plans to use in their Health Risk Assessments (HRAs). This report is the final product of that workgroup and provides a set of recommended standardized LTSS referral questions and guidance for plans on how to use these questions to identify members who may qualify for and benefit from LTSS services.

Updated Beneficiary Resource.

Robust outreach and education is a core part of the design and implementation of the CCI and Cal MediConnect. DHCS continues to update and develop new tools to use in outreach and education activities for beneficiaries, providers, and other health advocates.

DHCS updated the Cal MediConnect beneficiary slide deck as a resource for health plans, advocates, and community organizations to provide useful information for dual eligible beneficiaries examining their health care options. The slide deck includes information such as: how care coordination can improve health outcomes, additional benefits provided by Cal MediConnect health plans, and how to keep your current health care providers.

Find the updated slides online:

[Click here for the slides in PowerPoint](http://www.calduals.org/wp-content/uploads/2017/02/CCI-_-Bene-PPT-_-2.21.17.pptx). [Click here for the slides in PDF](http://www.calduals.org/wp-content/uploads/2017/02/CCI-_-Bene-PPT-_-2.21.17.pdf).

Save the Date for the March CCI Stakeholder Call.

The next CCI Stakeholder call will be held on March 16, 2017 from 10-11am. [Click here to register](http://myaccount.maestroconference.com/conference/register/KLQ2VZQAY9V81D).

### Enrollment Data.

A new set of enrollment data through February 1 is available [here](http://www.calduals.org/enrollment-information/enrollment-data/).

## CCI Outreach.

Featured Outreach Events from January.

Los Angeles County.

January 11: State outreach staff gave a CCI presentation and budget update for Long Beach and Los Angeles County administrators and stakeholders at the South Bay Disability and Senior Collaborative Meeting in Long Beach. Following the discussion about plan benefits and the enrollment process, attendees heard about opportunities for future training sessions and monthly webinars available for their staff and the people they serve.

January 22: Hundreds of beneficiaries and providers in Los Angeles learned more about Cal MediConnect at an informational booth at Telemundo 52’s Feria de la Salud, called “El poder en ti/tu salud.” Attendees learned about Cal MediConnect’s benefits, care coordination, continuity of care, and other key information.

January 28: Over 100 English- and Spanish-speaking beneficiaries in Lynwood attended the Los Angeles County Health Fair at Plaza Mexico in downtown L.A. where CCI outreach coordinators shared information about the program.

Riverside County.

January 26: Stakeholders representing the Coachella Valley Resources Collaborative learned more about the CCI during a presentation at the Disability Collaborative in Coachella. The presentation included the latest updates on the CCI, benefits and enrollment procedures, and the availability of resources like the Beneficiary Toolkit.

San Diego County.

January 31: Providers from Azusa Pacific University learned about the CCI during a food distribution activity at Paradise Valley Community Church in National City. The presentation focused on the value of care coordination, the options available, the extra benefits that are offered with Cal MediConnect, and the enrollment process. In addition to providers and seniors learning more about the program, nurses and nursing students provided health care check-ups to seniors from underserved parts of National City.

### Other Recent Outreach Events.

#### Los Angeles County:

January 6: Outreach to seniors and staff at Monterey Park Convalescent Hospital.

January 6: Outreach to seniors at Heritage Manor.

January 6: Outreach to seniors and staff at Royal Garden Extended Care.

January 11: Presentation for leadership and billing staff of Family Care Specialists Medical Group.

January 11: Information table staffed at Koreatown Senior and Community Center.

January 18: Information table staffed at Koreatown Senior and Community Center.

January 19: Monthly webinar for advocates.

January 20: Monthly webinar for providers.

January 25: Presentation to seniors and people with disabilities at the East Los Angeles Disability and Senior Collaborative Meeting.

January 27: Information table staffed at Centro Medico de Huntington Park.

January 28: Informational table staffed at City of Monterey Park Lunar New Year Festival.

January 25: Presentation for provider staff at Good Samaritan Hospital.

January 28: Informational table staffed at City of San Gabriel Lunar New Year Festival.

*Orange County:*

January 2: Presentation for the Executive Board of Latino Health Access.

January 24: Monthly webinar for Orange County advocates and caregivers.

January 25: Monthly webinar for Orange County providers

*Riverside and San Bernardino Counties:*

January 17: Monthly webinar for advocates.

January 18: Monthly webinar for providers.

#### San Diego County:

January 5: Presentation for health plan representatives, county staff, and mental/behavioral health advocates at the Healthy San Diego Behavioral Workgroup Meeting.

January 10: Presentation for advocates and community clinic providers at the Palomar Health Community Action Council Meeting

January 18: Presentation for the Board of Directors and staff at Kalusugan Community Services.

January 18: Presentation for staff and seniors at Kimball Senior Center.

January 18: Monthly webinar for San Diego providers.

January 18: Monthly webinar for San Diego advocates.

January 25: Outreach to UDW members at the Norman Parker Senior Center Health Fair.

January 24: Presentation for providers, caregivers, community advocates, and county workers at the South Action Community Meeting.

January 26: Presentation for staff at St. Paul’s PACE.

January 31: Presentation for seniors and caregivers at Refugee Integration Services, Paradise Valley Community Church.

January 31: Presentation for seniors at Summercrest Senior Services.

#### Santa Clara County:

January 2: Informational table staffed at the Vietnamese Family Support Group.

January 3: Informational table staffed at the Santee and McLaughlin Area Senior Tenants Neighborhood Meeting.

January 4: Information table staffed at the Alma Neighborhood Senior Board Meeting.

January 10: Informational table staffed at Guadalupe Neighborhood Association.

January 11: Informational table staffed at Self Help for the Elderly.

January 11: Informational table staffed at the Carlton Senior Living Center.

January 16: Informational table staffed at the Mountain View Senior Center.

January 16: Informational table staffed at the Iola Williams Senior Neighborhood Association.

January 17: Informational table staffed at the Southside Senior Citizen Center.

January 17: Informational table staffed at Senior Nutrition Center.

January 18: Informational table staffed at West Evergreen Neighborhood Association.

January 18: Informational table staffed at the Cypress Community and Senior Center.

January 19: Informational table staffed at the Santa Clara Senior Center.

January 19: Monthly webinar for providers.

January 20: Informational table staffed at the Eastside Neighborhood Center.

January 23: Informational table staffed at Morgan Hill Centennial Recreation Center.

January 24: Informational table staffed at Saratoga Senior Center and Adult Care Center.

January 25: Informational table staffed at Los Altos Senior Center, Hillview Community Center.

January 26: Informational table staffed seniors at Silver Creek Senior Living.

January 27: Informational table staffed at Boxer’s Mayfair Village Senior Apartments.

## Future CCI Outreach.

[To view the calendar of future outreach events, please click here](http://www.calduals.org/outreach/calendar-2/action~agenda/cat_ids~204%2C205%2C153%2C159%2C162%2C161%2C200%2C155%2C202%2C199/request_format~html/).

### Provider Webinars.

Please join us for free CCI webinars designed for providers. These recurring webinars provide an overview of the program and information for providers, including details about beneficiary and provider protections, care coordination, billing, contracting, and how beneficiaries and providers can benefit from the program. To register for upcoming webinars, please use the links below.

* [Webinar for Los Angeles County Providers.](https://attendee.gotowebinar.com/rt/8608383671929494529)
* [Webinar for Orange County Providers.](https://attendee.gotowebinar.com/rt/2910043719190394371)
* [Webinar for Riverside and San Bernardino County Providers.](https://attendee.gotowebinar.com/rt/6255093442266905091)
* [Webinar for San Diego Providers.](https://attendee.gotowebinar.com/register/8067632862922070785)
* [Webinar for Santa Clara County Providers.](https://attendee.gotowebinar.com/rt/5389781089737281283)

If you would like a free presentation or training about the CCI for you, your staff, or anyone else interested in learning about the program, [click here to fill out a request form.](https://harbageconsulting-my.sharepoint.com/personal/alex_harbageconsulting_com/_layouts/15/WopiFrame.aspx?guestaccesstoken=Sctdd1PK%2bfkmyynWG5bFdocDm36gse%2fc5MnjzlF%2fYsY%3d&docid=1_1bd499e96318c45a187cdafe4838562fc&wdFormId=%7BF7AB956E-9E31-4A87-8175-A07D80CFAB3A%7D&action=formsubmit)

## Resources and Links.

If you want more details about the CCI, [click here to access the Beneficiary Toolkit](http://www.calduals.org/beneficiary-toolkit/).

If you are a provider, [click here to access the CCI Physician Toolkit](http://www.calduals.org/providers/physician-toolkit/). The toolkit is a series of fact sheets that describe the CCI in detail as it pertains to providers.

The Cal MediConnect Hospital Case Manager Toolkit gives guidance, answers to common questions, and provides important information about Cal MediConnect for hospital case managers and discharge planners. [Click here to access the Case Manager Toolkit](http://www.calduals.org/wp-content/uploads/2016/10/Case-Manager-Toolkit_-10_20_16_FINAL.pdf).

To request that copies of the Beneficiary Toolkit or Physician Toolkit be mailed to you, email info@calduals.org.

If you or your agency are conducting CCI outreach and would like your event featured in the next update or on the calendar, please email your request to info@calduals.org.

End of CCI Monthly Update.