# California’s Coordinated Care Initiative Monthly Update.

# March 2017.

This update includes important program updates and recent outreach events about the Coordinated Care Initiative, or CCI, in all seven participating CCI counties.

## Important Announcements and Updates.

March Stakeholder Call.

During the March stakeholder call, the Department of Health Care Services (DHCS) reviewed the latest Cal MediConnect enrollment information, progress of the comprehensive strategy, and other timely topics.

To listen to a recording of the stakeholder call on March 16th, 2017, [click here](https://vimeo.com/208856262).

Revised Health Risk Assessment guidance plan letters.

DHCS will be releasing for stakeholder comment the revised Health Risk Assessment (HRA) guidance plan letters for Cal MediConnect plans (DPL 15-005), Managed Long Term Services and Supports (MLTSS) plans (APL 14-010) and plans serving Seniors and People with Disabilities (PL 14-005).  The revised plan letters will include new standardized Long-Term Services and Supports (LTSS) referral questions for all Cal MediConnect and MLTSS plans to use in their HRAs. These HRA questions were developed by the Cal MediConnect HRA Workgroup and were released in a February [report](http://www.calduals.org/2017/02/16/cal-mediconnect-hra-workgroup-summary-of-recommendations/).

When available, the revised HRA guidance plan letters will be posted on CalDuals.org.

## Enrollment Data.

A new set of enrollment data through March 1 will be posted [here](http://www.calduals.org/enrollment-information/enrollment-data/) when it becomes available.

## CCI Outreach.

Featured Outreach Events from February.

Los Angeles County.

February 5: Over 500 people attended a Cal MediConnect Health & Resource Fair at St. Martha’s Parish in Huntington Park. Attendees learned about Cal MediConnect during both English- and Spanish-language presentations, and had their specific questions about Cal MediConnect answered by several bilingual outreach coordinators. Over 25 other collaborative partners distributed information, provided free health screenings, and demonstrated low-impact exercise sessions as part of the event.

Los Angeles County.

February 8:Commissioners of the Los Angeles County Commission on Disabilities and the Events and Transportation Committee took part in a Coordinated Care Initiative (CCI) presentation in downtown Los Angeles. The presentation covered Cal MediConnect’s benefits, highlighting care coordination. Following the talk, state outreach staff answered questions and distributed informational materials. Future presentations with other commissioners are scheduled for the coming month.

Los Angeles County.

February 9: Hundreds of mental health clinicians and community advocates attended the African American Mental Health Conference hosted by the Los Angeles County Department of Mental Health. State outreach staff provided informational materials about Cal MediConnect for beneficiaries and providers.

Los Angeles County.

February 11: State outreach staff provided information about Cal MediConnect during the third Annual National Alliance on Mental Illness, or NAMI, Parent and Caregiver Conference at St. Anne's in Los Angeles. Coordinators provided information in English and Spanish to dozens of dual eligible beneficiaries, mental health advocates, and clinical providers. This event was organized by The Los Angeles County Department of Mental Health and NAMI - Los Angeles County Council.

San Diego County.

February 14: Providers and beneficiaries took part in a presentation during a monthly meeting at Summercrest Family Services in National City. The presentation and follow-up questions were translated into Spanish by Summercrest staff, with many of the questions focused on billing and program eligibility. Following the event, attendees collected Beneficiary Toolkits and other materials about the CCI.

Los Angeles County.

February 24: Chinese caregivers took part in a presentation during Caregivers & Home Aides Training, a resource fair at the Asian Youth Center in San Gabriel. The presentation was delivered in English and translated into Chinese. Attendees had the opportunity to collect materials in both English and Chinese following the presentation. The event was hosted by the Pilipino Workers Center and Asian Americans Advancing Justice.

### Other Recent Outreach Events.

#### Statewide:

February 22: Webinar for Long-Term Care Ombudsman staff.

#### Los Angeles County:

February 2: Presentation to members of Community Health Councils Inc.’s Access to Health Coverage Coalition Workgroup in Los Angeles.

February 17: Webinar for Los Angeles County providers.

February 21: Webinar for Los Angeles County advocates and caregivers.

February 22: Informational table at Koreatown Senior and Community Center in Los Angeles.

February 23: Informational table at Centro Medico of Huntington Park in Los Angeles.

February 28: Outreach to seniors at the Elder Abuse Collaborative meeting in Pasadena.

February 28: Outreach at the Los Angeles County Department of Mental Health’s El Monte Health Neighborhood Meeting in El Monte.

*Orange County:*

February 15: OneCare Connect presentation at 1800 Health in Irvine.

February 21: OneCare Connect webinar for advocates and caregivers.

February 22: OneCare Connect webinar for providers.

*Riverside and San Bernardino Counties:*

February 15: Webinar for San Bernardino and Riverside advocates and caregivers.

February 16: Webinar for San Bernardino and Riverside providers.

February 8: Informational table at Fontana Community Senior Center in Fontana.

February 25: Informational table at the Disability Sports Festival in Coachella.

#### San Diego County:

February 2: Presentation for attendees of the San Diego Council on Aging monthly meeting in San Diego.

February 8: Presentation at East County Senior Providers Meeting in El Cajon.

February 9: Presentation at Community Health Improvement Program Meeting in San Diego.

February 28: Presentation at North County Community Action Meeting in San Marcos.

#### Santa Clara County:

February 6: Informational table for seniors and the homeless population during the Winter Faith Collaborative Meeting in San Jose.

February 8: Information table staffed for case managers during the 2017 Interact IV SNF Meeting Series at Valley Medical Center in San Jose.

February 9: Information table staffed for seniors and caregivers at the Dementia Friends Outreach Kick-off in San Jose.

February 13: Information table staffed for Vietnamese seniors and caregivers at the Vietnamese Family Support Group in San Jose.

February 14: Informational table at the National Association of Mental Illness’ general meeting in San Jose.

February 15: Informational table at the Health Care Reform Implementation Stakeholders Meeting in San Jose.

## Future CCI Outreach.

[To view the calendar of future outreach events, please click here](http://www.calduals.org/outreach/calendar-2/action~agenda/cat_ids~204%2C205%2C153%2C159%2C162%2C161%2C200%2C155%2C202%2C199/request_format~html/).

### Provider Webinars.

Please join us for free CCI webinars designed for providers. These recurring webinars provide an overview of the program and information for providers, including details about beneficiary and provider protections, care coordination, billing, contracting, and how beneficiaries and providers can benefit from the program. To register for upcoming webinars, please use the links below.

* [Webinar for Los Angeles County Providers](https://attendee.gotowebinar.com/rt/1566309670405311745).
* [Webinar for Orange County Providers](https://attendee.gotowebinar.com/rt/2910043719190394371).
* [Webinar for Riverside and San Bernardino County Providers](https://attendee.gotowebinar.com/rt/6255093442266905091).
* [Webinar for San Diego Providers](https://attendee.gotowebinar.com/rt/4603347701218210305).
* [Webinar for Santa Clara County Providers](https://attendee.gotowebinar.com/rt/5389781089737281283).

If you would like a free presentation or training about the CCI for you, your staff, or anyone else interested in learning about the program, [click here to fill out a request form.](https://harbageconsulting-my.sharepoint.com/personal/alex_harbageconsulting_com/_layouts/15/WopiFrame.aspx?guestaccesstoken=Sctdd1PK%2bfkmyynWG5bFdocDm36gse%2fc5MnjzlF%2fYsY%3d&docid=1_1bd499e96318c45a187cdafe4838562fc&wdFormId=%7BF7AB956E-9E31-4A87-8175-A07D80CFAB3A%7D&action=formsubmit)

## Resources and Links.

If you want more details about the CCI, [click here to access the Beneficiary Toolkit](http://www.calduals.org/beneficiary-toolkit/).

If you are a provider, [click here to access the CCI Physician Toolkit](http://www.calduals.org/providers/physician-toolkit/). The toolkit is a series of fact sheets that describe the CCI in detail as it pertains to providers.

The Cal MediConnect Hospital Case Manager Toolkit gives guidance, answers to common questions, and provides important information about Cal MediConnect for hospital case managers and discharge planners. [Click here to access the Case Manager Toolkit](http://www.calduals.org/wp-content/uploads/2016/10/Case-Manager-Toolkit_-10_20_16_FINAL.pdf).

To request that copies of the Beneficiary Toolkit or Physician Toolkit be mailed to you, email info@calduals.org.

[Click here for contact information](http://www.calduals.org/background/contact-us/) on health plans, Health Care Options, and the Health Insurance Counseling and Advocacy Program.

If you or your agency are conducting CCI outreach and would like your event featured in the next update or on the calendar, please email your request to info@calduals.org.

End of CCI Monthly Update.